

Meeting Agenda

8:00 - 9:00 am Registration and Continental Breakfast

9:00 - 9:15 am Welcome and Introductions

9:15 - 10:15 am UNDERSTANDING LAUSD'S RISK LANDSCAPE

Presenters:

Melissa Hollingsworth, Los Angeles Unified School District Amalia Sanchez, Los Angeles Unified School District Juan Gonzalez, Los Angeles Unified School District

1 CE Unit - Certificate Provided

Los Angeles Unified School District (LAUSD) is the second-largest school district in the United States, serving a richly diverse student population. The District is recognized for several key initiatives and strengths, including a strong commitment to academic excellence, student support and well-being, active community engagement, sound fiscal management, and ongoing investments in infrastructure improvement. At the same time, the LAUSD faces several significant challenges. These include advocacy by parent groups calling for the reinstatement of school police, organizational restructuring impacting our workforce, inflation, an increase in costs for all lines of insurance, and concerns surrounding the discussion of the closure of the Department of Education. Additionally, the District is addressing the aftermath of recent wildfires, with growing scrutiny over how resources impacted by the fires are being managed. This session will offer meaningful insight into the critical role LAUSD plays in the region and the continued impact it has on our community.





Melissa Hollingsworth is the Deputy Chief Officer of Risk Management at the Los Angeles Unified School District (LAUSD). She leads a dedicated team of 80 professionals and manages the daily operations of the Los Angeles Unified School District Insurance Company (LAUSDIC, LLC). Ms. Hollingsworth utilizes her deep expertise in captives as well as insurance companies to drive strategic initiatives, operational

excellence, and innovative risk solutions to enhance LAUSD's risk management department and optimize claim outcomes. Melissa actively serves on the Captive Insurance Companies Association (CICA) Board of Directors. She was named "Woman to Watch 2023" by Business Insurance, a "2025 Risk Allstar" by Risk and Insurance, as well as a Leading Captive owner by Captive Review.



Amalia Sanchez is the Insurance Manager for Los Angeles Unified School District (LAUSD). Prior to joining LAUSD, Amalia served as Risk Manager for the City of Culver City and previously as Risk Administrator for the City of Beverly Hills. Amalia brings with her over 20 years of experience in Risk Management. Through the course of her career, Amalia has had the opportunity to work for reputable organizations

representing different industries that have contributed to her experience in Risk Management, Insurance, Loss Control, and Claims. She has served on the board for Opportunity Through Education, National Latina Business Women Association-National, National Latina Business Women Association-Los Angeles, and Hispanic Risk and Insurance Association.



Juan Gonzalez serves as the Disability Manager for the Los Angeles Unified School District where he leads the Integrated Disability Management branch within the Risk Management Department. He has over 24 years of expertise in workers' compensation and disability management, spanning both public and private sectors. Juan is an alumnus of the University of California, Los Angeles (UCLA), awarded a

Bachelor of Arts in Political Science. He holds a self-insured administrator license from the State of California, a certificate in Enterprise Risk Management, and is an active Committee Member of the Southern California Chapter of the Public Agency Risk Management Association (PARMA).



10:15 - 10:45 am **BREAK AND NETWORKING**

10:45 - 11:45 am BEHIND THE BRAVE: WHEN TRAUMA GOES UNSEEN

Presenters:

Joseph Sousa, City of San Diego Kevin Easley, City of San Diego

Carlos Luna, Luna LNQ

Dr. Ramsey Ali, Institutes of Health 1 CE Unit - Certificate Provided

Post-Traumatic Stress Disorder (PTSD) is a silent, often delayed consequence of workplace trauma—especially for public sector workers and first responders who face high-stress, high-stakes environments daily. This session explores how PTSD uniquely affects these critical roles and offers actionable insight into early identification, trauma-informed care, and evidence-based treatment protocols proven effective within the workers' compensation system. Attendees will gain clarity on how structured behavioral health strategies—such as phased therapy models, peer support integration, and timely claims coordination—can improve both clinical outcomes and return-to-work trajectories. Blending technical guidance with powerful lived experience, *the session also amplifies the voice of the injured worker*, revealing how stigma, system gaps, and lack of awareness can delay or derail recovery. This session of panelists will challenge you to see PTSD not just as a diagnosis—but as a call to lead with compassion, strategy, and accountability in service to those who serve us all.



Joseph Sousa holds a BA in History from the University of Southern Maine and brings 19 years of workers' compensation experience across both public and private sectors. As Program Manager for the City of San Diego—widely regarded as a gold standard in workers' compensation—he oversees a program built on early intervention, peer support, strong communication, wellness, self-efficacy, and trusted medical

partnerships. He also serves on the board of the Council of Self-Insured Public Agencies (COSIPA) and the Public Agency Risk Management Agency (PARMA) San Diego Chapter.





Kevin Easley is a retired Captain with the City of San Diego Fire Department, where he served with honor and distinction for 28 of his 33 years in the fire service. Kevin earned his bachelor's degree from the University of Arizona before dedicating his life to public service. During his career, he was a member of the FEMA Urban Search and Rescue Task Force from 2003 to 2023—deploying to major disasters including

Hurricane Katrina—and was awarded a High Performing Team Citation. He also served on the HAZMAT team for over 20 years and spent 11 years on the Technical Rescue Team, receiving multiple Unit Exceptional Performance Citations. As a Heavy Rescue Officer (2014–2025) and Technical Rescue Team Training Manager (2015–2023), Captain Easley led complex, high-risk operations with skill and leadership. In 2024, he received the prestigious Medal of Valor, along with numerous life-saving commendations throughout his career.



Carlos Luna is a visionary CEO and thought leader with over 20 years of experience in workers' compensation, healthcare, and insurance, known for integrating Evidence-Based Medicine into workflows to drive improved clinical, return-to-work, and financial outcomes. As founder of Luna LNQ, he's transforming the industry with a smart, centralized platform that streamlines vendor management, fosters innovation, and empowers rising leaders in insurance and risk management.



Ramsey Ali, PhD, PSY, LMFT: Dr. Ramsey Ali, PhD, PSY, LMFT, is Clinical Director at the First Responder Institute & PTSD IOP at Institutes of Health, specializing in complex PTSD and certified in trauma treatments including CPT, PE, and EMDR. With a background at the San Diego VA's Aspire Center and extensive hospital experience, he also contributes to clinical program development, supervision, and research, including co-authoring a book chapter on psychiatric disorders and chronic pain.



11:45 am - 1:30 pm Lunch, Networking and Raffle Prizes!

Date: Sept. 25, 2025

Time: 8:00 a.m. - 1:30 p.m.

Knott's (Berry Farm) Hotel

7675 Crescent Avenue, Buena Park, 90620

Please confirm your attendance with online registration - Click here to Register!

Public Agency Members are FREE!

Public Agency Non-Members \$25

Associates \$25

Non-Members \$50

Please RSVP by Sept. 22, 2025

For questions, please contact DeAnna Soria, Chapter Chair at (714) 536-5519, or deanna.soria@surfcity-hb.org

For all employees of Government, Public Entities, and School Districts: Please bring your business card for an opportunity to win door prizes!



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