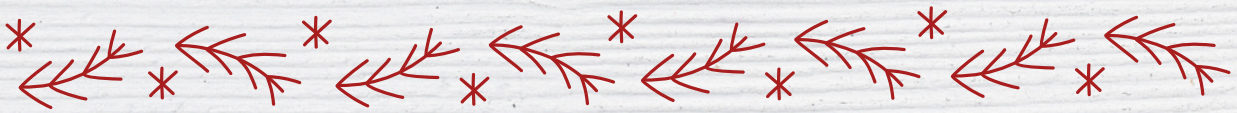




Socal PARMA Chapter Holiday Event

TUESDAY, DECEMBER 3RD

9:00 am – 1:00 pm



**KNOTT'S (BERRY FARM) HOTEL
7675 CRESCENT AVENUE
BUENA PARK, CA 90629**



**SOUTHERN CALIFORNIA
CHAPTER MEETING
TUESDAY, DEC. 3, 2024**

Meeting Agenda

8:00 – 9:00 a.m. Registration and Continental Breakfast

9:00 – 9:15 a.m. Welcome and Introductions

**9:15 – 10:15 a.m. Elevate Your Game: 20 Tips for Highly
Effective Claims/Risk Managers**

Presenters:


Agnes Hoeberling, Intercare Holdings, Inc.

Tyrone Spears, City of Los Angeles

Dave Thomas, Managing Partner, Hanna Brophy

1 CE Unit – Certificate Provided

Join this panel of excellence for an engaging, fun, and insightful session designed specifically for claims and risk management professionals seeking to enhance their effectiveness and drive results. "Elevate Your Game: 20 Tips for Highly Effective Claims/Risk Managers" will provide you with actionable strategies and best practices to elevate your approach to managing claims and mitigating risks.



**SOUTHERN CALIFORNIA
CHAPTER MEETING
TUESDAY, DEC. 3, 2024**



Agnes Hoeberling joined Intercare Holdings Inc (IHI) as Chief Operating Officer in 2005 and became President in 2018. In 2020, she became the CEO. She oversees all business functions of the company and its subsidiaries and is responsible for the organization's strategic vision, partnership, growth, fiscal stability and drives organizational execution.

Agnes has multi-line claims and managed care experience and has served in various leadership capacities in the TPA industry for the last 35 years. She holds a Bachelor of Science degree in Accounting, is licensed as a General Adjuster in eleven states including California, holds a Workers' Compensation Claims Associate Certificate, a WCCP, and a California SIP.



Tyrone Spears is the Chief of Workers' Compensation Division for the City of Los Angeles. Tyrone manages the day-to-day operations of their Workers' Compensation program, and brings approximately 25 years of comprehensive experience in this field. He holds a Bachelor's degree in Human Resources Management, an Executive MBA in Management, and a Doctorate in Theology. He has designations in ARM-P, WCCP, and IPMA-SCP.

**SOUTHERN CALIFORNIA
CHAPTER MEETING
TUESDAY, DEC. 3, 2024**



Dave Thomas joined the Riverside office of Hanna Brophy in June 2003, and in 2016 he became the office managing partner of that office. He specializes in public safety officer (Police/Fire), professional sports team Workers' Compensation defense, Industrial Disability Retirement defense, and Cal/OSHA defense.

Mr. Thomas spent 12 years with the U.S. Army JAG Corps, including 6 years as an active-duty officer and 6 years in the U.S. Army Reserves. He left the Army in 2005 as a Major in the U.S. Army Reserves. He was a Trial Counsel in the U.S. Army JAG Corps, as well as a Special Assistant United States Attorney for the District of Maryland. In addition to trying civil and administrative cases involving workplace injuries at Hanna Brophy, he also defends complex federal criminal cases in U.S. District Court for the Central District of California.

**SOUTHERN CALIFORNIA
CHAPTER MEETING
TUESDAY, DEC. 3, 2024**

10:15 – 10:45 a.m. Break and Networking/Raffle prizes


10:45 – 11:45 a.m. The Alex Shaner Story.... Surviving the Tragic Swells of 2017

Presenter:

Alex Shaner, City of Carlsbad

1 CE Unit – Certificate Provided

Hear the story of how Alex Shaner, a former California State Lifeguard came to experience the other side of a rescue. He was the person being rescued and whose life was saved by his peers and fellow lifeguards in San Diego County. He credits the lifeguard, fire and law enforcement community, and surf community for the integral part they played in his miraculous recovery from his spinal cord injury. He is now a Fire Specialist at the City of Carlsbad Fire Department.



**SOUTHERN CALIFORNIA
CHAPTER MEETING
TUESDAY, DEC. 3, 2024**



Alex Shaner has been a Fire Specialist for the City of Carlsbad since 2019. Prior to that, he was an Open Water Lifeguard for California State Parks Santa Cruz, and San Diego, as well as a City of Carlsbad Lifeguard, - all of this from 2013 – 2017. He received a Rescue of the Year Award in 2014 for an off-duty medical response to severe injury.

Shaner holds a Bachelor's of Science in public service and public policy, with a concentration in Emergency Management and Homeland Security from Arizona State University. His speaking engagements include: California State Parks Lifeguard Academy; Trauma Center Association of America; and Scripps Trauma Center.

11:45 a.m. – 1:00 p.m. Lunch, Networking, and Raffle Prizes!

**SOUTHERN CALIFORNIA
CHAPTER MEETING
TUESDAY, DEC. 3, 2024**

**Date: Dec. 3, 2024
Time: 9:00 a.m. – 1:00 p.m.
Knott's (Berry Farm) Hotel
7675 Crescent Avenue
Buena Park, CA 90620**

**Please confirm your attendance with online registration – [Click here to Register!](#)
Public Agency Members are FREE!
Public Agency Non-Members/\$25
Associate Members/ \$25
Non-Members/ \$50
Please RSVP by Nov. 26, 2024**

**For questions, please contact DeAnna Soria, Chapter Chair at
(714)536-5519, or deanna.soria@surfcity-hb.org**

**For all employees of Government, Public Entities, and School Districts:
Please bring your business card for an opportunity to win door prizes**

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SoCAL PARMA Chapter Officers 2024

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