

**SOUTHERN CALIFORNIA
CHAPTER MEETING
WEDNESDAY, MAY 21, 2025**

Meeting Agenda

8:00 – 9:00 am Registration and Continental Breakfast

9:00 – 9:15 am Welcome and Introductions

**9:15 – 10:15 am ENSURING SAFETY AND ENHANCING RIDER EXPERIENCE
ON L.A. METRO**

Presenter:

Kenneth Hernandez, Los Angeles Metro
1 CE Unit – Certificate Provided

Los Angeles is home to the nation's second-largest public transportation system, offering one of the most extensive and connected transit networks in the country. With subways, light rail, buses, and ride-share (Metro Micro) programs serving every corner of Los Angeles County, Metro plays a vital role in keeping the County moving. As the agency responsible for planning, operating, and funding much of Los Angeles County's public transit system, Metro is at the forefront of tackling some of today's most pressing challenges. The presenter in this session will discuss the comprehensive measures being taken to improve security, enforce fare compliance, support unhoused individuals, and deter vandalism. These initiatives have led to increased ridership and significant improvements in passenger and employee safety.



Kenneth L. Hernandez, L.A. Metro's Interim Chief Transit Safety Officer, leads the Risk, Safety, and Asset Management department. He has 35 years of experience in Risk Management and Safety Compliance across both public and private sectors

In his current role, Mr. Hernandez oversees Metro's Risk Management functions, including General Liability, Workers' Compensation, Excess Liability, and Builders' Risk, ensuring the effective operation of Metro's insurance company, PTSC-MTA Risk Management Authority, while maintaining compliance with the California Labor Code where applicable. He also leads Metro's transit safety programs regulatory compliance efforts, overseeing Construction Safety, Transit Operations Safety (Bus and Rail), Safety Certification, Fire and Life Safety (FLS), and Occupational Health and Safety Programs.

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10:15 – 10:40 am BREAK AND NETWORKING

10:40 – 11:40 am FRIENDLY FEUD: RISK MANAGEMENT EDITION!!

Presenters:

Courtney Ramirez, Alliant Insurance Services

Rick Pray, Alliant Insurance Services

1 CE Unit – Certificate Provided

The Survey Says.....! In this interactive and engaging session using the “Family Feud” game show format, we dive into and discuss trending insurance and risk topics from the world of risk management based on real answers of a national collection of risk management personnel. Along the way, the game show host and esteemed panel of judges will offer practical tips and tricks to combat some of today’s biggest challenges and provide commentary on some of these hot button topics! Whether you are new to the field of risk or an experienced veteran, you’ll test your knowledge against the responses of over 500 risk professionals across the nation. You’ll laugh, you’ll learn, and most importantly, you’ll realize that we are all in this together!



Courtney Ramirez joined the Alliant Insurance Services team in 2006. Her expertise is in the public entity sector with emphasis in municipalities including local governments and states, pooled risks, and airports. She has been heavily involved in finding solutions to address some of the most unique needs of many of Alliant’s public entity clients.

Being versatile, Courtney served in varying roles within Alliant including the management and day-to-day servicing of a large book of healthcare, real estate, educational institutions, and public entities. In addition, Courtney took on the added responsibility of bringing in new business. Courtney was named Power Broker by Risk & Insurance Magazine for the Public Entity Sector in February 2020 and a Rising Star by Risk & Insurance Magazine in May 2020. She was recently named to the 2023 Women to Watch List by Business Insurance.

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Rick Pray joined the Alliant Insurance Services team in 2022. He comes to Alliant with more than 10 years' experience in the insurance industry and a history of meeting or exceeding sales and service expectations while maintaining a customer satisfaction rating of 100%.

Rick currently serves as an Associate Broker for Alliant and maintains a national book of business serving a diverse client base of large, complex clients in the public sector including cities, counties, states, k-12 schools, and higher education institutions. Rick has built a reputation as a top producer, recognized as a 2021 Champions Club Award Winner for tops sales and customer service. He is an active member of the national risk community and presents at numerous risk association events around the country.

11:45 am – 1:00 pm Lunch, Networking and Raffle Prizes!

**Date: May 21, 2025
Time: 8:00 a.m. – 1:00 p.m.
Knott's (Berry Farm) Hotel
7675 Crescent Avenue, Buena Park, 90620**

**Please confirm your attendance with online registration – [Click here to Register!](#)
Public Agency Members are FREE!
Public Agency Non-Members/\$25
Associate Members \$25
Non-Members/\$50
Please RSVP by May 16, 2025**

**For questions, please contact DeAnna Soria, Chapter Chair at
(714)536-5519, or deanna.soria@surfcity-hb.org**

**For all employees of Government, Public Entities, and School Districts:
Please bring your business card for an opportunity to win door prizes!**

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We are committed to delivering strong, consistent value to members and in raising the profile of the Risk Management profession at the grassroots level!

SoCAL PARMA CHAPTER OFFICERS 2025

Chair

DeAnna Soria

City of Huntington Beach
Risk Manager
2000 Main Street
Huntington Beach, CA 92648
deanna.soria@surfcity-hb.org
(714) 536-5519

Vice Chair

Tyrone Spears

City of Los Angeles
Chief, Worker's Compensation Division
700 E Temple Street #210
Los Angeles, CA 90012
tyrone.spears@lacity.org
(213) 473-3378

Secretary/Treasurer

Candice Fisher

City of Brea
Sr. Human Resources Analyst
1 Civic Center Circle
Brea, CA 92821
candicef@cityofbrea.net
(714) 671-4446

SoCAL Chapter Advisor and PARMA Board President

Paul Zeglovitch

California Joint Powers
Insurance Authority (CJPIA)
Claims and Insurance Director
8081 Moody Street, La Palma, CA 90623
pzeglovitch@CJPIA.org | (562) 467-8786

SoCAL PARMA COMMITTEE MEMBERS

Gene Clarke

Elite Medical Consulting

geneclarke77@gmail.com | (714) 613-2620

Coni Hernandez

Hernandez Consulting Services
Consultant | Workers' Compensation
conihernandezwc@gmail.com | (562) 659-2982

Avic Nazario

County of Orange/Human Resource Services
EEO Access Office
Marivic.Nazario@ocgov.com | (310) 869-4178

Juan Gonzalez

LAUSD, Risk Management & Insurance Services
Disability Manager
juan.gonzalez11@lausd.net | (213) 414-6100

Allison Esquetini

City of Huntington Beach
Management Analyst
Allison.Esquetini@surfcity-hb.org | (714) 536-5213

Christine Keen

City of Hunting Beach
Risk Specialist
Christine.Keen@surfcity-hb.org | (714) 374-5373