

Program Title: *Moving from Conflict to Consensus*

Program Description:

There's no doubt risk managers are navigating a complex environment of changing professional trends and issues. Layer on the need to deal internally with differing interests, personalities and work styles, and risk managers today find themselves in need of skills to manage conflict in order to successfully perform their role and safeguard their agencies. But is conflict an opportunity in disguise? How can you use conflict to generate better outcomes and move a group to stronger consensus and a shared vision?

In this hands-on workshop, participants will:

- Identify the sources of conflict in a risk manager's daily professional life
- Understand the nature of conflict and the underlying benefit within a group
- Practice the skills and techniques to tap the positive aspects of conflict and lead a group to resolution.

Date: Tuesday, February 10

Time: 8:30am-12noon (break from 10:30am-10:45am)

Facilitator: James S. DeLizia, CAE
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